

9/3/24 CPAG Meeting 3 - Notes

Attendees:

CPAG Members

- Aaron Ortiz (La Familia)
- Ana Rasquiza (RCD)
- Andie Martinez Patterson (CHCN)
- Aneeka Chaudhry (AC Health)
- Colleen Chawla (AC Health, Co-Chair, joined via Zoom)
- Cristi Ritschel (SAHA, joined via Zoom)
- Donald Frazier (BOSS)
- Jamie Almanza (BACS)
- Jonathan Russell (AC Health)
- Dr. Karyn Tribble (AC Health)
- Dr. Kathleen Clanon (AC Health)
- Kathy Young (TriValley NonProfit Alliance)
- Keith Carson (BOS District 5, Co-Chair)
- Matthew Maddaus (BH Collaborative)
- Matthew Woodruff (Alameda Alliance)
- Narges Dillon (Crisis Support Services)
- Noha Aboelata (Roots)
- Tangerine Brigham (Delegate for James Jackson, AHS)
- Vanessa Davis (Kaiser Permanente)

Other Participants

- Amy Shrago (BOS District 5)
- Brian Godwin (AC Health)
- Claudia Ivette Sanchez (joined via Zoom)
- Daniel Johnson (joined via Zoom)
- Elizabeth Taing (AC Health)
- Evette Brandon (AC Health)
- Fred Dillon (joined via Zoom)
- Irmira S (BOS District 5, joined via Zoom)
- Jeannette Rodriguez (AC Health)
- Kelly Robinson (joined via Zoom)
- Kerry Landry (Facilitator)
- Kimia Pakdaman (AC Health)
- Liz Perez-Howe (joined via Zoom)
- Lucy Kasdin (AC Health)
- Melissa Hernandez (joined via Zoom)
- MCooper (joined via Zoom)



Alameda County Health

- Michael Arnold (Facilitator)
- MSkinner (joined via Zoom)
- Noah Gallo (AC Health)
- Ronald Browder (AC Health, joined via Zoom)
- Serena Chen (joined via Zoom)
- Stacy Hill (AC Health)
- Suzanne Warner (AC Health)
- Tiffany Major (Eden I&R, joined via Zoom)
- Toni Panetta (Alameda Health Consortium)
- Tracy Hazelton (AC Health)
- Vanessa Baker (AC Health)
- Wendy Peterson (Senior Services Coalition, joined via Zoom)

Summary Notes

Opening Remarks

- **Supervisor Carson** opened Meeting #3 with thanks to participants for being open and trusting in discussing the changing landscape and what we are hoping to do together as a system.
- **Alameda County Health Director Colleen Chawla** reviewed the Community Provider Advisory Group's deliverables, objectives, and guiding principles, which have remained the same since the last meeting. Director Chawla also provided a summary of participants' notes and feedback, framed as opportunities and challenges. Director Chawla noted that many of the challenges were also noted as opportunities or assets of our system.
 - Director Chawla also noted that there are many initiatives that impact behavioral health services, which will be reviewed by Alameda County Health's Behavioral Health Department today. The goal for today is that participants understand these major initiatives and consider impacts in your own sectors. As final state guidance is still outstanding on many of these initiatives, we're all moving forward under some uncertainty.

Behavioral Health Initiatives

- Presented by Karyn L. Tribble, PsyD, LCSW, Director; Vanessa Baker, LMFT, Deputy Director, Plan Administration; **Tracy Hazelton**, MPH, MHA Division Director
- The Behavioral Health Department (BHD) provided an overview of organizational structure of the BHD and its requirements as a Specialty Mental Health Plan and Substance Use Disorder plan for Medi-Cal.
- Major initiatives currently impacting behavioral health include: CalAIM, BHSA Implementation (Prop 1), CARE Court Planning & System Coordination, Opioid Settlement Planning System Coordination, Departmental Strategic Planning, SmartCare Billing Implementation, Child & Youth Service Coordination and Regulatory Change Initiatives, Peer Certification (SB 803), Lanterman-Petris-Short (LPS) Legislative Change (SB 43), Forensic Services System Redesign, Health Equity Initiatives, and Alameda County Settlement Implementation.



Alameda County Health

- The BHD has been meeting with its provider network to educate them on these initiatives and the upcoming changes that may affect them. If any organization would like to request a presentation, please reach out to Tracy Hazelton.
- Key impacts from the Mental Health Services Act (MHSA) to the Behavioral Health Services Act (BHSA) include:
 - A required shift in focus for County Behavioral Health to prioritize services for people with most acute need
 - Increased coordination across County BH and Medi-Cal managed care plans to support a robust continuum of care from mild/moderate to severe illness
 - A need/opportunity for broader safety net system to support prevention efforts

Behavioral Health Collaborative

- Presented by **Matthew Madaus, Executive Director**
- Over the years, we've seen an expanded definition of what is covered under behavioral health services, including an understanding that social determinants of health and our social systems affect an individual's behavioral health.
- With recent reforms, we are seeing that the roles and responsibilities of providers are being segmented more clearly. While this will help clarify who is responsible for services, it also may result in staffing issues, insufficient provider networks, exclusion of key populations, and less flexibility in being able to bill for certain services.
- The Behavioral Health Collaborative is looking forward to solutions that focus on the priorities of collaboration, data management, expanded Medi-Cal, and redesigning contracts.

Building Opportunities for Self-Sufficiency (BOSS) presentation

- Presented by **Donald Frazier, CEO**
- BOSS presents a holistic model of support for people that includes vocational services, health and mental health supports, and builds community resilience by investing in trusted messengers and community leaders. [Video](#) provides an overview of the program, which currently focuses on African American neighborhoods in West and East Oakland.

Public Comment

- No comments made

Closing and Next Steps

- The next meeting (Monday, 10/7, 12:30-3pm) will focus on homelessness. We look forward to seeing you!

Summary Themes from Participant Worksheets

Funding

- Changes in opportunities under MHSA when BHSA happens?
- Challenges around building CBO capacity to bill, report, etc., reimbursement rates, and previously funded services that are no longer funded

Cross sector and system coordination

- Streamlining BH care coordination between MCPs and providers across the continuum (mild-moderate-severe)
- How to fund collaboration
- ACH (CHIP) and MCP crosswalk on overlapping priorities and disparities

Workforce

- Workforce development support: funding pipelines, training administrative/technical skills (maximizing EHRs, SHIE, security)
- Competitive wages for non-profit hiring and retention
- Training community health workforce (MH and other disciplines)
- Organizational/staff capacity to support data sharing, strategy development, quality improvement, data analysis, stakeholder engagement, etc.

Health Equity

- Define and share best practices and/or gaps in MHSA prevention and early intervention in community

Stakeholder Engagement

- Would be helpful for County Office of Education to be present