



10/7/24 CPAG Meeting 4 - Notes

Attendees:

CPAG Members

- Aaron Ortiz (La Familia)
- Ana Rasquiza (RCD)
- Aneeka Chaudhry (AC Health)
- Dr. Chika Ugbaja (Great Expectations)
- Colleen Chawla (AC Health, Co-Chair)
- Cristi Ritschel (SAHA)
- Donald Frazier (BOSS)
- Jamie Almanza (BACS)
- Jonathan Russell (AC Health)
- Dr. Karyn Tribble (AC Health)
- Dr. Kathleen Clanon (AC Health)
- Keith Carson (BOS District 5, Co-Chair)
- Matthew Maddaus (BH Collaborative)
- Matthew Woodruff (AAH, joined via Zoom)
- Narges Dillon (Crisis Support Services)
- Sequoia Hall (Delegate for Dr. Noha Aboelata, Roots)
- Toni Panetta (Delegate for Andie Martinez Patterson, CHCN)
- Vanessa Davis (Kaiser Permanente)

Other Participants

- Amy Shrago (BOS District 5)
- Caleb Smith (joined via Zoom)
- Elizabeth Taing (AC Health)
- Erin Armstrong (joined via Zoom)
- Evette Brandon (joined via Zoom)
- Fred Dillon (joined via Zoom)
- Irmira S (BOS District 5, joined via Zoom)
- Jeannette Rodriguez (AC Health)
- Kimia Pakdaman (AC Health via Zoom)
- Lucy Kasdin (AC Health)
- Michael Arnold (Facilitator)
- Monica K (Senior Services Coalition, joined via Zoom)
- MSkinner (joined via Zoom)
- Noah Gallo (AC Health)
- Ronald Browder (AC Health, joined via Zoom)
- Sasha Hauswald (joined via Zoom)
- Serena Chen (joined via Zoom)



- Stacy Hill (AC Health)
- Stanley Wong (joined via Zoom)
- Suzanne Warner (AC Health)
- Tiffany Major (Eden I&R, joined via Zoom)
- Wendy Peterson (Senior Services Coalition, joined via Zoom)

Summary Notes

Opening Remarks

Supervisor Carson opened Meeting #4 with thanks for the participants for being part of CPAG. He noted that he hasn't seen groups like CPAG in other counties. It is a unique in that it is a cross-sector group that is coming together in a collaborative way to identify the changes we need to make as a group to make things better for our shared community.

CPAG Objectives, Deliverables, Guiding Principles, Meeting 3 Recap, and Today's Objectives

- **Alameda County Health Director Colleen Chawla** echoed Supervisor Carson's remarks, sharing that she attended the County Health Executives Association of California (CHEAC) meeting last week. She noted that she was proud to talk about how our county has come together in a different way than other places and felt gratified to able to describe the work of CPAG.
- Director Chawla also reviewed the Community Provider Advisory Group's deliverables, objectives, and guiding principles, which have remained the same since the last meeting.
- Director Chawla also noted that themes from the last meeting on Behavioral Health-- interest in breaking down silos, having space for learning about policy changes across sectors, and the focus that we are here to work together—have remained constant across the last three meetings.
- The goal for today is focused on homelessness: understanding the changes and emerging needs, discussing impacts of upcoming system changes, and identifying opportunities to work together and collaborate.
- Small Group Discussion
 - CPAG participants were asked to discuss the below questions in small groups:
 - How has been your experience with CPAG?
 - What stood out for you from the past 3 meetings?
 - What outstanding questions do you have?
- Groups shared the below feedback in the large group discussion:
 - Two participants have made a connection with Building Opportunities for Self-Sufficiency (BOSS) as a result of CPAG
 - This is special in this county—and this is the leadership of our county.
 - This is a great group to leverage.
 - Very exciting to hear and see this happening.
 - Interest in discussing and participating in what comes next.
- How do we make this practical? How do we leverage across this experience? How do we hold ourselves accountable as providers (internally and externally)?



Alameda County Housing and Homelessness Services

- Presented by **Jonathan Russell**, Director, Housing & Homelessness Services; **Jeannette Rodriguez**, Deputy Director, Housing; **Lucy Kasdin**, Director, Health Care for the Homeless; **Suzanne Warner**, Deputy Director, Policy and Planning
- The Housing and Homelessness Services (H&H) Team provided context on the history of H&H and an overview of organizational structure of the H&H. The H&H Divisions include:
 - Policy and Planning
 - Housing Services
 - Health Care for the Homeless
 - System Access and Equity
 - Current H&H priorities include:
 - Fund and launch coordinated strategies for homelessness prevention
 - Target strategies to prevent returns to homelessness
 - Identify dedicated funding sources to expand availability of permanent housing
 - Advocate for new and recurring funding to maintain existing programs and develop new ones
 - Continue to build capacity and strengthen coordination among key partners
- The H&H team also shared the [Home Together 2026 Community Plan](#) and provided data on the current landscape of housing and homelessness, emphasizing the below points:
 - Despite housing an increasing number of people, the inflow of people entering into the homelessness system of care is outpacing the number of people being housed
 - Homelessness continues to disproportionately impact Black and Indigenous communities, where Black households comprise just 10% of the general population, but 55% of those newly experiencing homelessness.
 - Reliable funding is needed to maintain existing inventory and to significantly grow new inventory over time.
 - In closing, the H&H team summarized some of the changes are coming, including Proposition 1, continued CalAIM implementation, the Governor’s Executive Order N-1-24 (ordering state agencies to remove homeless camps throughout California), and funding challenges related to one time State funding and increasing complexity of managing 68 funding sources.

Provider Panel

Facilitated by Michael Arnold. Panelists included:

- Jamie Almanza, Chief Executive Officer, [Bay Area Community Services \(BACS\)](#)
- Aaron Ortiz, Chief Executive Officer, [La Familia](#)
- Cristi Ritschel, Vice President of Resident Services, [Satellite Affordable Housing Associates \(SAHA\)](#)
- The facilitator asked the panelists questions regarding their experiences with cross sector partnerships, navigating the complex funding landscape, and opportunities, challenges, and priorities for each organization.



Themes from the participants responses included:

- Cross-sector partnerships
 - Partnerships have been really helpful in reducing barriers, adding capacity, and coordinating care.
 - We need better infrastructure to fund, support, and coordinate partnerships to make them really impactful for the community.
 - Relationship with health plans is new—CalAIM is creating more opportunities and pathways to work with health plans. Health plans need more education/training on new populations and providers need more training on health plan processes and definitions (PMPM, capitation, etc.)
 - Need to leverage private philanthropy to incubate and innovate, but then shift to policy to have regular funding.
- Navigating funding
 - Provider organizations need infrastructure to administer and access funding (ex. 10% match and sufficient cash flow).
 - Increasing number of funding streams increases overhead, delays, and operational/administrative challenges.
 - CalAIM is a brand new funding stream with a steep learning curve and needs additional resources to administer (billing, data, etc.)
 - Small contracts take a lot of money and resources administer—sometimes more than the contract itself.
- Opportunities, challenges, and priorities for each organization
 - Every organization has a core competency. Alameda County this patchwork of organizations that are neighborhood based that share clients. Would be helpful to have a map of this in the County and develop strategies to leverage the entire system and problem solve for the entire system.

Public Comment

- No comments made

Closing and Next Steps

- The next meeting (Monday, 10/28, 1-4pm) will be the last CPAG meeting. We look forward to seeing you!