

Alameda County Community Provider Advisory Group

Meeting 5: Synthesis and Priorities

October 28, 2024



Alameda County Health

Agenda Overview

Welcome & Objectives for Today
Visioning
Mapping System Strengths & Gaps
CPAG Recap & Findings
Break
Brainstorming & Prioritizing Next Steps
Public Comment
Closing & Networking



Today's Objectives

Map system
assets and
connections

Identify shared
priorities and
actionable next
steps

In 2-3 words: What does our ideal system look like in the next 3-5 years?



Mapping System Strengths & Gaps



Strength / Gap
Org Name: _____

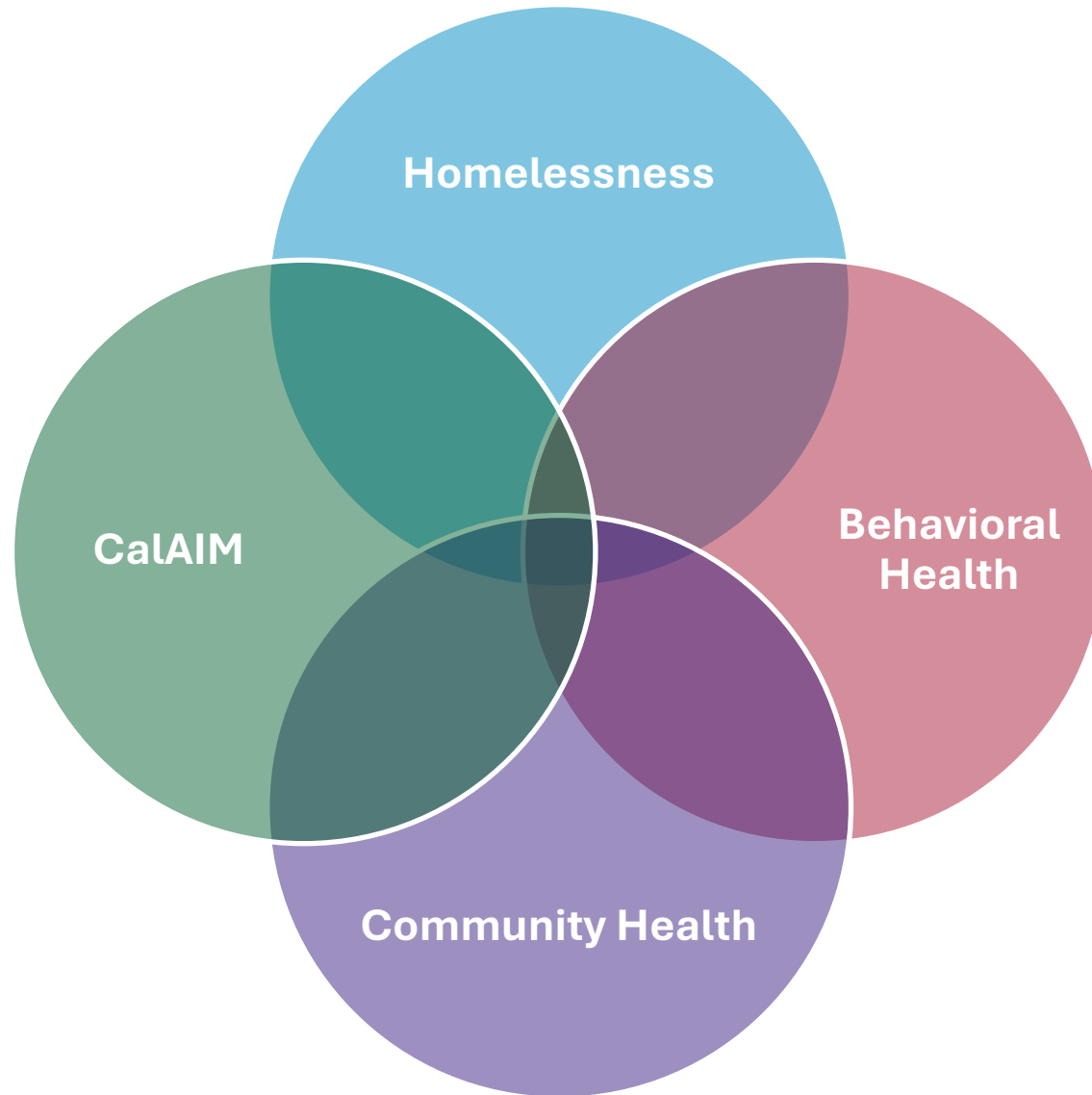
*Your strength or
gap here*

CPAG Summary and Review

Origins of the CPAG

- Alameda County Health is implementing multiple large initiatives
- State mandates require more coordination, alongside significant shifts in funding and service delivery models
- Long-standing health disparities persist
- Improving health outcomes requires strategic collaboration across AC Health departments, community-based service providers, and other system partners

Context across CPAG meetings



Cross-cutting priorities

- Equitable access to care and services
- Addressing physical, behavioral, and social health care needs
- Preventing and reducing homelessness
- Preventing and reducing justice involvement
- Integrated service delivery
- Supporting resilient communities
- Cross-systems coordination and data infrastructure

CPAG Charge

- **Objectives**

- Develop shared understanding of evolving safety net policies and landscape
- Align cross-sector priorities to support health and wellbeing of our communities
- Identify system strengths and opportunities

- **Deliverables**

- Guiding principles for CPAG meetings
- System priorities to support planning and future investments

CPAG did not discuss program-specific funding to avoid future conflict of interest

Guiding Principles

System perspective

Prioritize equitable access to care

Prioritize shared goals and coordination

Meeting 1 Takeaways

- **Changing state/federal policies and reimbursement**
 - Pushing the system to connect dots across organizations and sectors
 - Shifting provider, payer, and system influencer roles
- Focus on shared communities and clients requires **new ways of working together**
- An increasingly interconnected landscape brings **opportunities and challenges**, including:
 - Increased collaboration improves access to care and continuity of care for clients
 - Collaboration is hindered by antiquated infrastructure and disjointed systems
 - Limited resources (people, time, money) to do increased work
 - Recruiting, training, and retaining workforce
 - Timely knowledge sharing and transparency while meeting tight implementation deadlines

Meeting 2: Community Health

- **Public Health**

Department develops next **CHNA/CHIP** in close partnership with residents, local hospitals, community-based organizations, and Alameda Alliance for Health and Kaiser. The CHNA/CHIP

- required for County Public Health
- provides a data- and community-informed roadmap for improving population health

- Medi-Cal Managed Care Plans implement **Population Health Management** (PHM) initiatives to ensure Medi-Cal members have access to comprehensive services

- **HealthPAC**

- Long history of County providing critical safety net support
- Ensures access to primary, specialty, ancillary, inpatient, and emergency care
- Population ineligible for Medi-Cal is declining
- Leveraged for quality care improvement and system transformations at FQHCs & AHS

Meeting 3: Behavioral Health

- Transformative systems change underway, with significant operational impacts to County BH, MCPs, and providers
- BHSA/Prop 1:
 - Includes SUD services
 - Prioritizes services for people with most severe illness, shifting away from prevention
 - Expands focus on housing and homelessness
- Increased coordination across County and MCPs to support a continuum of care from mild/moderate to severe illness

- Providers managing multiple paradigm shifts
 - Need focus on increased collaboration, data management, contract redesign, and expanding Medi-Cal
- Holistic models—like BOSS’s Wellness Empowerment and Resiliency Campus— are critical for promoting health equity, but may not be connected to sustainable billing structures

Meeting 4: Housing & Homelessness

- AC Health's Housing & Homelessness Services team (H&H, formerly OHCC):
 - Home Together Plan as roadmap
 - "Healthcareification" of homelessness through CalAIM and BHSa brings opportunity and challenges
 - Despite historic investments, inflow of people entering/returning to homelessness outpaces the number being housed
 - Disproportionate impacts on Black and Indigenous communities
 - Progress slowed by limited sources of ongoing funding

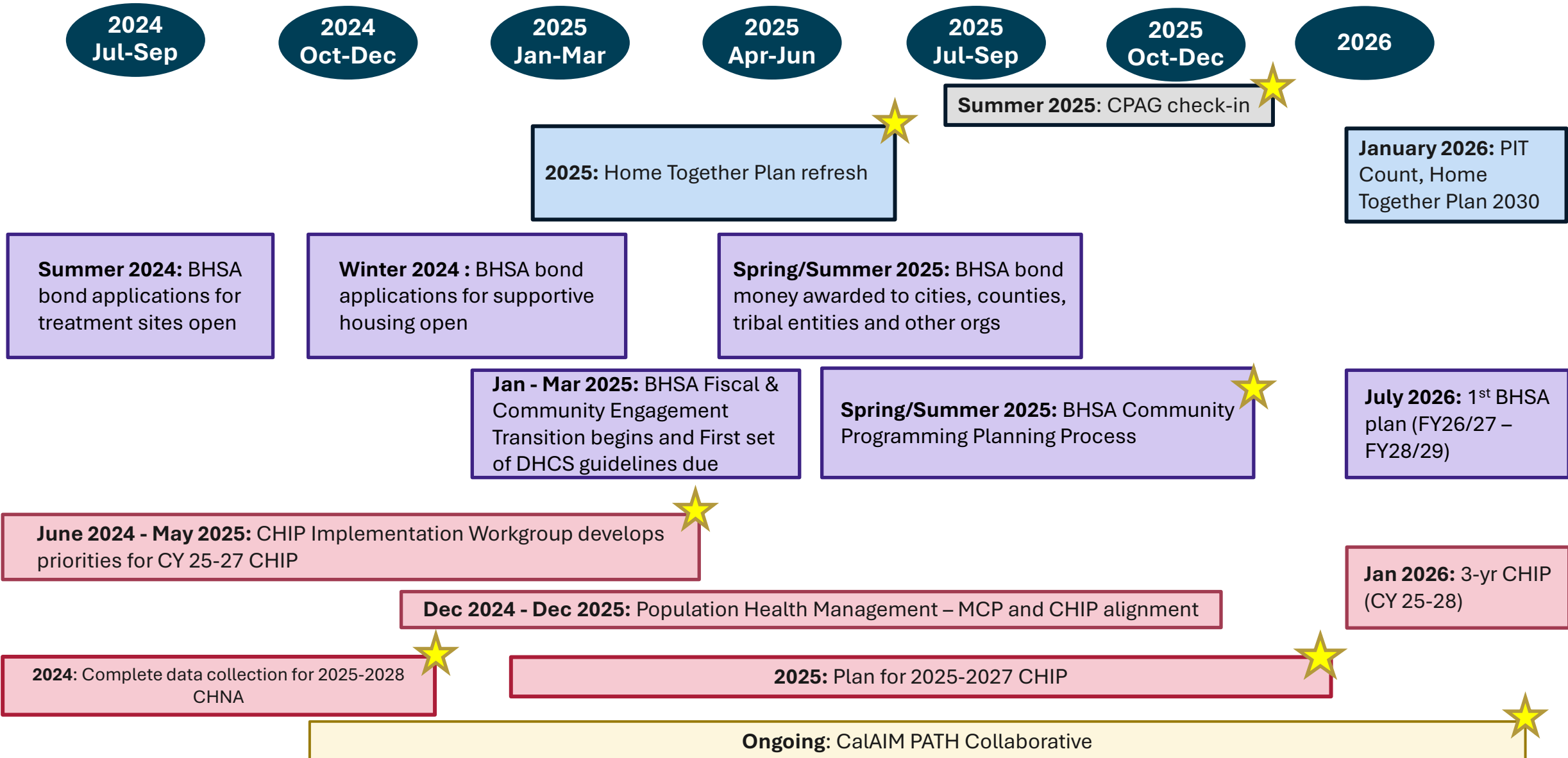
- Provider panel discussion:
 - Partnerships have been helpful in reducing barriers, adding capacity, and coordinating care
 - Need better infrastructure to support partnerships
 - Need to leverage private philanthropy to incubate and innovate
 - Increasing number of funding streams adds overhead burden, delays, and operational/administrative hurdles
 - Leverage core competencies across agencies to strengthen system

Recurring Discussion Themes



Looking ahead

★ = engagement opportunity



Discussion

Break – 10 minutes

We will be back at 1:57pm

Brainstorming Next Steps

We will be back on the zoom webinar at 3:10pm

- For your topic, identify:
 - **Challenge:** a current challenge that is important to address
 - **Actionable step:** a next step that can be taken to address the challenge
 - **Who:** who should be involved

Poster Board Topics

Access to Care

Coordinated Service Delivery

Data Exchange Capacity & Needs

Optimizing Funding & Contracting

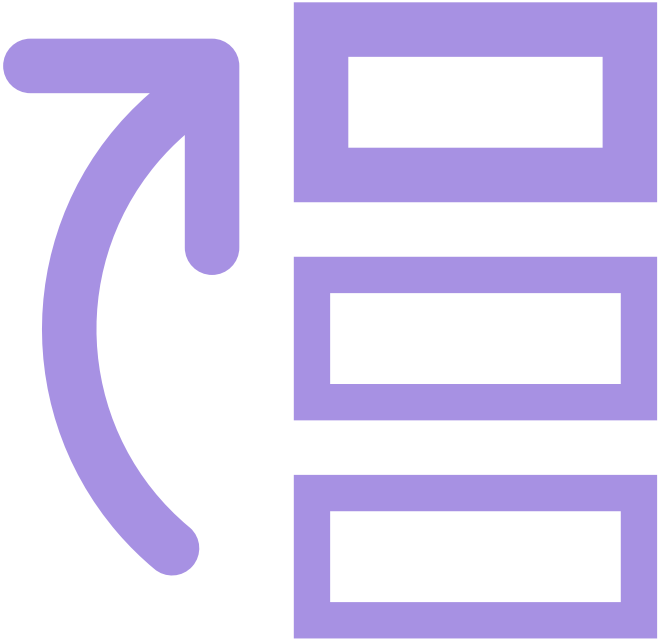
Partnership Within & Across Sectors

Workforce Challenges

Utilize the handout for specific challenges, if needed

Gallery Walk and Voting for Next Steps

Rank your top
actionable steps
across all the topic
areas



Discuss

Public Comment

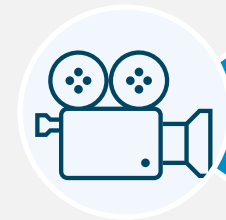
written comments can be sent to cpag@acgov.org



Raise your hand via Zoom if you would like to speak.



Your microphone will be unmuted once you are called on.



You are welcome to turn on your camera.



Please keep your comments under 1 minute.

Closing Remarks

Connect with each other!

Using the Strengths and Gaps Map, connect with 1-2 organizations that have a strength you need (or vice versa)

